

Thinking of you

Electrolux

User Manual
Tài Liệu Hướng Dẫn Sử Dụng
Panduan Bagi Pengguna

EWT704, EWT904, EWT113

119730410

No. Pendaftaran Buku Manual:
"Deperindag No.: 16/DJPDN/MG/VII/2000"



We were thinking of you
when we made this product

Welcome to the world of electrolux

Thank you for choosing a first class product from Electrolux, which hopefully will provide you with lots of pleasure in the future. The Electrolux ambition is to offer a wide variety of quality products that make your life more comfortable. You find some examples on the cover in this manual. Please take a few minutes to study this manual so that you can take advantage of the benefits of your new machine. We promise that it will provide a superior User Experience delivering Ease-of-Mind. Good luck!

The symbols you will see on some paragraphs of this booklet have the following meaning:

The warning triangle and/or the key words (Warning!, Caution!) emphasize information that is particularly important for your safety or correct functioning of the appliance.

The information marked with this symbol provides additional instructions and practical tips on the use of the appliance.

Tips and information about economical and ecological use of the machine are marked with this symbol.

Our contribution to the protection of the environment;
we use environmentally friendly paper.

CONTENTS

SAFETY INFORMATION

⚠

In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings.

To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features.

Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

General safety

- It is dangerous to alter the specifications or attempt to modify this product in anyway.
- Make sure that small pets do not climb into the washbowl . To avoid this, please check into the washbowl before using the appliance.
- Any objects such as coins, safety pins, nails, screws, stones or any other hard, sharp material can cause extensive damage and must not be placed into the machine.
- Only use the advised quantities of fabric softener and detergent. Damage to the fabric can ensue if you overfill. Refer to the manufacturer's recommendations of quantities.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Wash small items such as socks, laces, washable belts etc in a washing bag or pillow case as it is possible for such items to slip down between the tub and the agitator.
- Do not use your washing machine to wash articles with whale bones, material without hems or torn material.
- Always unplug the appliance and turn off the water supply after use, clean and maintenance.
- Under no circumstances should you attempt to repair the machine yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local Service Centre. Always insist on genuine spare parts.

Installation

- This appliance is heavy. Care should be taken when moving it.
- When unpacking the appliance, check that it is not damaged. If in doubt, do not use it and contact the Service Centre.
- After having installed the appliance, check that it is not standing on the inlet and drain hose.

- If the machine is situated on a carpeted floor, please adjust the feet in order to allow air to circulate freely.
- Always be sure, that there is no water leakage from hoses and their connections after the installation.
- Any plumbing work required to install this appliance should be carried out by a qualified plumber.
- Any electrical work required to install this appliance should be carried out by a qualified electrician.

Use

- This appliance is designed for domestic use. It must not be used for purposes other than those for which it was designed.
- Only wash fabrics which are designed to be machine washed. Follow the instructions on each garment label.
- Do not overload the appliance. See the relevant section in the user manual.
- Before washing, ensure that all pockets are empty and buttons and zips are fastened. Avoid washing frayed or torn articles and treat stains such as paint, ink, rust, and grass before washing. Underwired bras must NOT be machine washed.
- Garments which have been in contact with volatile petroleum products should not be machine washed. If volatile cleaning fluids are used, care should be taken to ensure that the fluid is removed from the garment before placing in the machine.
- Never pull the power supply cable to remove the plug from the socket; always take hold of the plug itself.
- Never use the washing machine if the power supply cable, the control panel, the working surface or the base are damaged so that the inside of the washing machine is accessible.

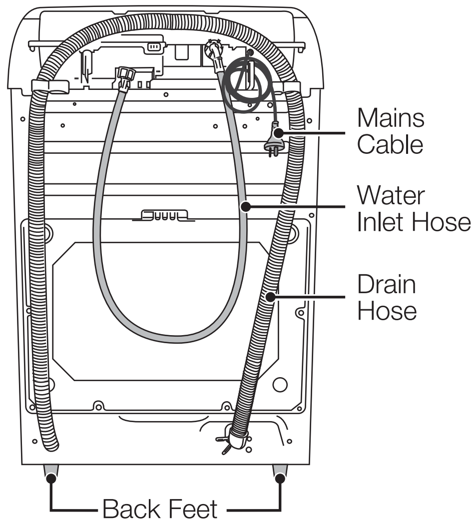
Child safety

- This washing machine is not intended for use by young children or infirm persons without supervision.
- Young children should be supervised to ensure that they do not play with the appliance.
- The packaging components (e.g. plastic film, polystyrene) can be dangerous to children - danger of suffocation! Keep them out of children's reach
- Keep all detergents in a safe place out of children's reach.
- Make sure that children or pets do not climb into the washbowl.

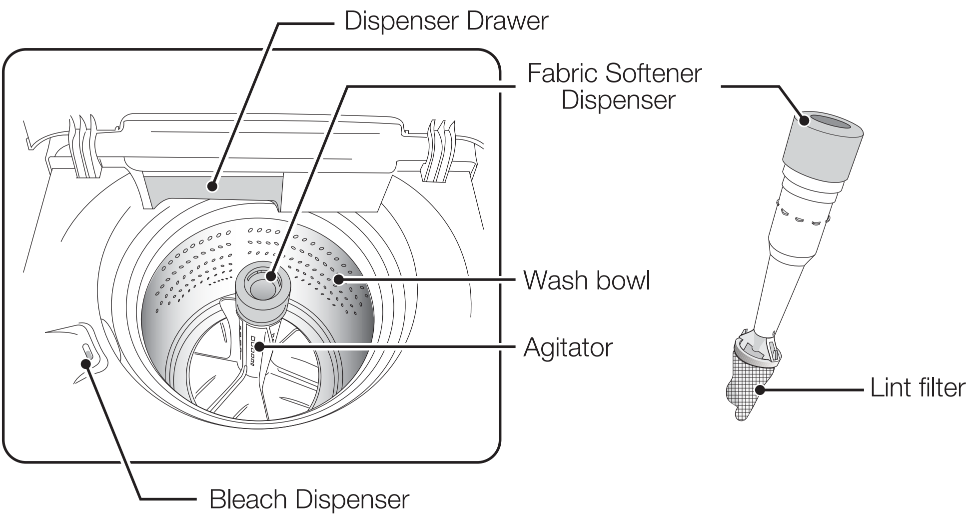
PRODUCT DESCRIPTION



Front Side View



Back Side View



In Side View

Out of Balance Interruption

The washing machine can stop during the spin stage of a wash because of an out of balance condition. The display will show " E17 " and you will hear a short beep every minute.

Out of balance during spin is caused by an uneven distribution of clothes in the wash bowl. To rectify the out of balance condition, open the lid and redistribute the clothes evenly in the space between the agitator and wall of the wash bowl. Closing the lid will start the machine and continue the spin stage of the wash.

If you have frequent out of balance interruptions, it may be due to your washing machine not standing firm and level on the floor. This can be corrected by adjusting the washing machine legs as described in the Installation Instructions supplied with your machine.

Power failure recovery

When there is power failure while machine is washing or rinsing or spinning. The machine tries to save the settings at which stage the machine is doing and then when the power returns back the machine shows " Pr " on the digital display.

If the Program dial or any other setting is not changed within 5 seconds then the machine starts washing from the stage where it is left off.

Button Response and Lights

Always press buttons gently. Watch the lights on the control panel to see the effect pressing a button or turning a program selector knob has, and listen for 'BEEPS'.

When you press a button you will get a short 'BEEP' to acknowledge the entry. If the option is not available at the time, the machine will not allow you to select it, and you will here the long 'BEEP' to remind you the option is not available.

After the machine has started, the entire wash option button will be disabled and machine will show " Err " on the display with three short beeps to indicate the button is disabled. The start button is still active but you need to **press and hold the button for 1.2 seconds to pause machine**.

This is to confirm that you really want to pause the machine. When in pause mode, all options will be able to be changed again.

All functions of the washing machine will stop when the lid is open.

Enabling/Disabling End-of-Wash Beeping Mode

This mode permits you to either enable or disable the beeping (3 beeps every 4 minutes) at the end of the wash. As an example, you might wish to disable this beeping when you start a wash when going to bed, so that when the wash finished approximately 1 hour later, it will not disturb you through the night.

NOTE: All error beeping is not disabled by this feature, such as a critical fault, or lid open during fill/agitate/spin, or out of balance during spinning.

To change the "beeping" selection, proceed as follows:

1. Turn programe selector knob to any program except '**O**' position, before pressing the Start/Hold To Pause button (Standby Mode), press the "Wash Load"and "Soak Time" buttons simultaneously for about 2 seconds to enter Enabling/Disabling End-Of-Wash Beeping mode.

   The digital display will be " bP " when the end of wash beeping is enabled (this is the default factory setting).

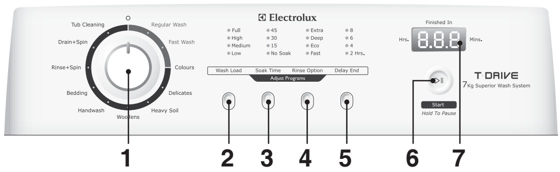
   The digital display will be " - - " when the end of wash beeping is disabled.

2. Press the "Rinse Option" button to change the selection, then press the Start/Hold To Pause button to store the new selection.

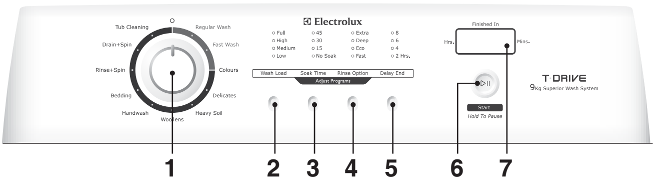
NOTE: If you do not press a button within 5 seconds the washing machine will return to the previous setting. To reprogram, simply repeat the above process.

CONTROL PANEL

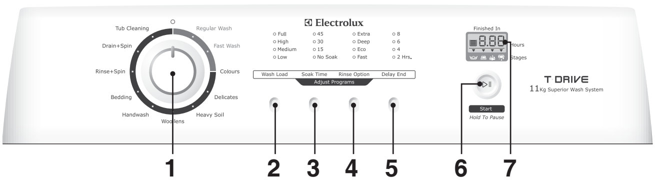
Model: EWT 704



Model: EWT 904



Model: EWT 113



1. Program Selector Dial

2. Wash Load Button

3. Soak Time Button

4. Rinse Option Button

5. Delay End Button

6. Start/Hold To Pause Button

7. Display
Model: EWT704, EWT904
See page 17.

Model: EWT113 See page 18.

Follow the instructions in this section for best washing results.

Sort Your Washing Into Separate Wash Loads



Each load of washing should contain clothing which needs the same washing conditions. For example, you should not wash delicate clothes with very dirty work clothes.

Colour fast and non-colourfast fabrics should be separated. Knowing the type of fabrics you have and how dirty they are will help when you make selections from the wash program options.

Some fabrics are lint collectors and can pick up lint, dirt and colour from other fabrics which are lint producers. Some examples are listed below:

Lint collectors

- Corduroy
- Synthetics
- Permanent press fabrics

Lint producers

- Towels
- Nappies
- Chenille/ Candlewick

Make sure that you wash lint collectors separately from lint producers.

Check your clothes to avoid damage

Empty all pockets. Close all hooks and zippers to avoid snagging clothes.

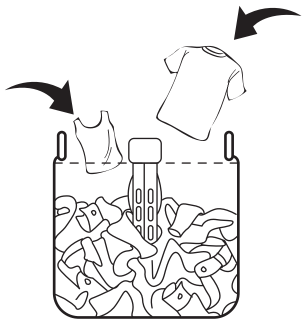
Wash bras, pantyhose and other delicates in a mesh laundry bag, which you can purchase from your supermarket.

Pre-treatment sprays and stain removers

Pre-treatment sprays and stain remover can damage plastic components on your washing machine.

If you use pre-treatment sprays or stain removers, apply them to the clothing well away from your washing machine.

Load the washing machine



When loading the clothes into your washing machine, there are four things to remember:

- Clothes must be loaded evenly around the agitator. For best results load small items first, followed by large items.
- Clothes must not be wrapped a round the agitator.
- The washing machine must not be overloaded. Clothes must be able to move around during washing.
- The load should contain only three or four large items, for example, sheets. The rest of the load should be small items. A mixed load of large and small items will wash cleaner than a load of all large items.

Detergent and fabric softener use

- Don't use the wrong type of detergent. You must use a low sudsing detergent designed for washing machines.
- Don't use soap-based products in your washing machine.
- Measure the correct amount of powder or liquid detergent by following the recommendations on the package.
- It is best to use detergent labelled low sudsing. Good quality, front load detergent will perform well in this machine.
- Don't use too much detergent. This will give you too many suds causing low spin speeds, poor rinsing and overloading the motor during spin stages of the wash program.

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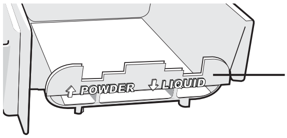
Do not spill fabric softener on the clothes as it may stain them.

Add the detergent

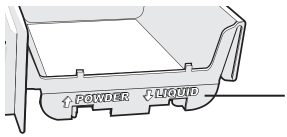
Model: EWT904 / EWT113

When using the washing machine for the first time, check that the dispenser is set for the type of detergent you will use. To do this, proceed as follows:

1. Pull the dispenser drawer forward.
2. Lift the front of the drawer up and forward to remove it from the runners.
3. Check the position of the flap at the rear of the detergent compartment in the dispenser drawer. (Factory setting is flap up for powder.)



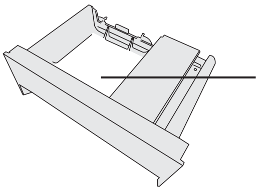
4. Clip the flap down if you are going to use liquid detergent.



5. Refit the dispenser back into its runners.

   Remember: If you change the type of detergent you use, the position of the flap will need changing.

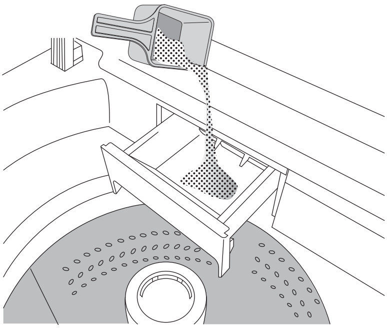
6. You are now ready to add detergent. Measure the amount you will use and pour it into the detergent compartment of the dispenser drawer.



When using liquid detergent, some may leak out of the dispenser into the wash load earlier than expected through small openings in the back of the dispenser. These openings are to help the flushing out of detergent.

7. If you want to use fabric softener, see “Add fabric softener”.
8. Close the drawer by pushing it backwards into the top panel of the washing machine when you have finished adding detergent.

Model: EWT704

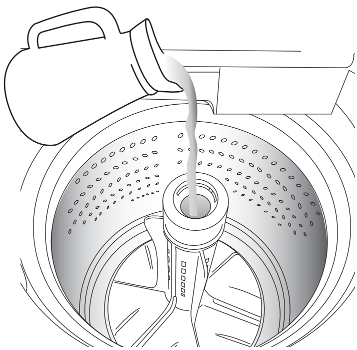


Pull out the dispenser drawer. Measure out the amount of detergent required, pour it into the detergent compartment of the dispenser drawer.

NOTE: Model EWT704 do not have Clip flap for Powder/Liquid.

Add Fabric Softener

1. Measure the correct amount of fabric softener by following the recommendations on the package.
2. If you are going to use intensive fabric softener, mix softener with an equal amount of warm water but only mix enough to fill to the line marked inside the cup. The softener cup holds 75ml.
3. Pour the mixed softener into the cup in the top of the agitator.



Do not overfill the cup.

4. Do not spill fabric softener on the clothes as it may stain them.

IMPORTANT: If you are going to use fabric softener, you must select the DEEP rinse option, i.e deselect the EXTRA or ECO or FAST rinse option. Also if softener is used frequently the machine must be flushed out regularly.

NOTE: You do not have to use fabric softener, your washing machine will wash the clothes perfectly well without it.

Adding Bleach



Bleaching of clothes can help to remove stains, heavy soiling and to kill bacteria.

Oxygen type - This is generally a powder type bleach. Mix the required quantity with water and pour down the hole in the top panel during the fill when there is some water in the wash bowl. Refer to the instructions on the bleach container.

Chlorine type - This type of bleach should not be mixed with detergent. Mix the bleach with water as per the instructions on the container.

To do this, proceed as follows:

1. Turn PROGRAM SELECTOR to a “Regular Wash” position.
2. Press the “Start/Hold To Pause” button to commence water fill.
3. Pour the bleach solution down the hole in the top panel during fill when there is some water in the wash bowl.
4. Allow the machine to agitate for a few minutes, then let it stand for the required time by **press and hold the “Start/Hold To Pause” button for 1.2 seconds to pause machine.**
5. Turn PROGRAM SELECTOR to Drain & Spin position and press the “Start/Hold To Pause” button to empty the wash bowl.
6. You can now wash the clothes load using detergent and your selected wash program.

NOTE: Bleach should not be used on silk, wool, rayon or drip dry clothes.

Operating Your Washing Machine

Starting your washing machine

1. Turn on the taps and turn power on at the power point.
2. Close the lid.

The machine will show a pattern of lights. Wait for this to happen before attempting to operate the machine.

Your washing machine is now in Stand By Mode and ready to wash your clothes.

If the settings shown on the control panel are what you want to use and the PROGRAM SELECTOR is set to the correct wash program for your clothes load, press the “Start/Hold To Pause” button to start your wash.

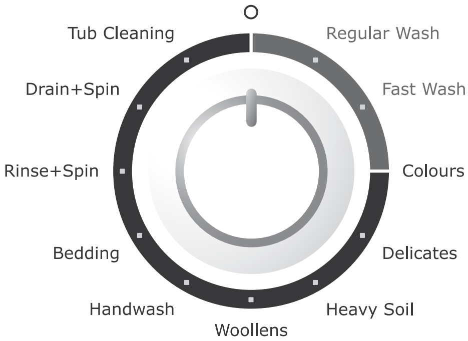
Lid Soft Landing Feature

** Only applied for the model EWT113

When the lid is fully opened, to close just pull down initially the lid then the lid will close down slowly by itself.

Lid soft landing device will not working if opened less than 80 degree **(Please keep your hand away, lid will close rapidly and crushes your hand)**.

Select The Required Program



Turn the program selector dial to the required program. The Display shows the duration of the selected program.

The selector dial is divided into following sections.

- Regular Wash and Fast Wash ;
- Colours, Delicates, Heavy Soil, Woollens, Handwash, Bedding, Rinse+Spin, Drain+Spin and Tub Cleaning.

The Program Selector knob is not a timer. Once you select a wash program, the Program Selector knob will stay at that position for the whole wash cycle.

If you do move the Program Selector Knob the effect will be different depending on the status of the machine at the time you do this, as follows:

1. When the machine is in PAUSE mode, moving the Knob to a new position will result in the machine resetting to the start of the new program.
2. When the machine is running, moving the Knob to a new position will result in the machine continuing the wash and it will show " Err " on the display with 3 consecutive short beeps to remind you that this option is not allowed.

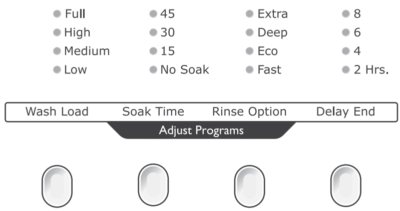
NOTE: When you choose the WOOLLENS and BEDDING program, the DEEP RINSE option is automatically selected for you. You will not be able to select and use Eco Rinse and Fast Rinse with these two programs.

When you select the DRAIN+SPIN program, there will be a delay of at least 2 minute before the washing machine starts to spin.

This delay is a pump out (DRAIN) period to ensure the bowl is empty of water, which is necessary before spin commences.

Even though you may have only put wet clothes into an empty bowl, the delay before spin will still occur to be safe and to protect your washing machine.

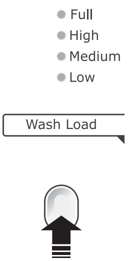
Program Option Buttons



Depending on the program, different functions can be combined. These must be selected after choosing the desired program and before depressing the "Start/Hold To Pause" button.

When these buttons are pressed, the LED lights come on and you will get a information shown in the digital display.

Wash Load Option



1. Pressing the **Wash Load** button allows you to choose the water level to be used for your wash.

You can select:

Selection	Water level description	Clothes Load (kg)		
		EWT 704	**EWT 904**	**EWT 113**
Full	The machine will fill the **Full** amount of water for your FULL load.	5-7	7-9	9-11
High	The machine will fill the **High** amount of water for your NEARLY FULL load.	3-5	5-7	6-9
Medium	The machine will fill the **medium** amount of water for your HALF load.	2-3	3-5	3-6
Low	The machine will fill the **Low** amount of water for your SMALL load.	0-2	0-3	0-3

2. Use only the amount of water you need for the wash load.
3. If you want to add more water after wash cycle has started, **press and hold the "Start/Hold To Pause" button for 1.2 seconds to pause machine** and then select the new higher level that you want, press "Start/Hold To Pause" again to operate the washing machine.

The washing machine will add water up to the new level selected and continue the wash program.

Soak Time Option



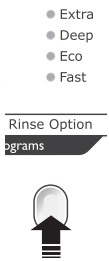
This option allows you to soak heavily soiled clothes at the beginning of the wash.

You have four soak times to choose from :

No Soak, 15 min, 30 min and **45 min**

To do this, select the wash program you want to use, then press the "Soak Time" button.

Rinse Option



Pressing the "**Rinse Option**" button allows you to change the rinse type.

For most washes the machine automatically selects "**Deep**" rinse for you.

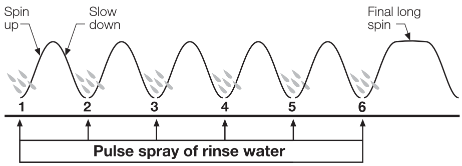
There are four rinses to choose from

Fast rinse, Eco rinse, Deep rinse and Extra rinse.

- **Extra** rinse, the machine fills twice, giving you two deep rinses.
- **Deep** rinse the machine fills once, giving you one deep rinse.
- **Eco** rinse is a spray rinse giving you maximum water saving.
- **Fast** rinse uses less time then Eco rinse by performing only 3 Eco sprays but the amount of water in each spray is increased.

How does Eco Rinse work ?

When Eco rinse is used, rinse water is sprayed into the washbowl in pulses. After each pulse the washbowl will spin to remove detergent laden water from the clothes.



The machine will go through a series of **maximum six pulse** spray and short spin cycles in this manner, **depending on program selection**, followed by a final long spin that removes the water from the clothes to complete the full wash program.

- Compare this with Deep rinse where much more water is used.
- **Deep** rinse, water enters the machine filling up to the wash water level selected. The washer agitates and finally empties the rinse water through the drain hose.
- **Extra** rinse, this is special option for those people who suffer from allergies, this extra rinse will provide two deep rinses to ensure all detergent residue has been removed.



- Eco Rinse and Fast Rinse CANNOT be selected with **Woollens**, **Bedding** and **Tub Cleaning** program.
- **Extra/Eco/Fast rinse is not designed to be used with fabric softener.**

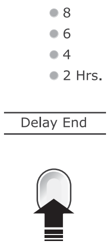
  Select **Deep** rinse if you are going to use fabric softener.

  Deep rinse ensures the fabric softener is correctly dispensed and thoroughly removed from your clothes during rinsing.

- **If your water flow rate is too low (low water pressure). You should avoid 'Eco' and 'Fast' rinse, because the rinse performance will drop.**

  You can use 'Delay End' option to make machine start to run when water flow rate is too high (e.g. If your coutry have high water pressing on eairly morning you can run the machine on that time).

Delay End Option



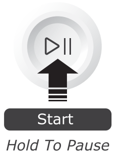
Before you start the program, this option makes it possible to define the end of the washing program by 2, 4, 6 and 8 hours. This option MUST be selected after choosing the wash program with the dial, and before pressing the "Start/Hold To Pause" button.

If after having set the Delay-End option (and pressed "Start/Hold To Pause" button) and you wish the cancel or modify it, follow the below steps:

1. set the washing machine to PAUSE by **press and hold the "Start/Hold To Pause" button for 1.2 seconds**
2. deselect the Delay-End option, changing the status
3. press the "Start/Hold To Pause" to start the program.

NOTE: This option can change if machine is not starting, once the delay period is expire and machine start its normal operation, this option will disable.

Start/Hold To Pause



To start the selected program, press the "**Start/Hold To Pause**" button.

If you have started your wash and you wish to stop it for some reason, **press the "Start/Hold To Pause" button and hold it for 1.2 second** to enter PAUSE mode

Display (Model: EWT704, EWT904)

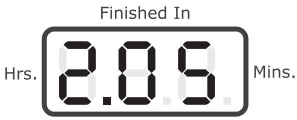
The display showns the following information:

Machine In Pause Mode



You can tell when your washing machine is in pause mode. The time remaining is shown then " SP ".

Estimated time of the selected program



After selecting a program, the estimate time is displayed in hours and minutes (for example 2.05).

The estimate time is calculated automatically on the basis of the maximum recommended load for each type of fabric.

After the program has started, the time remaining is updated every minute.

End Of Program



When the program is completed the 3 zeros will flash.

Alarm Codes



In the event of operating problems, some alarm codes can be displayed, for example E20 (see "Troubleshooting" and "Troubleshooting fault displays" on page 26, 27, 28).

Incorrect Option Selection



If an option which is not compatible with the set wash program is selected, the message " Err " is displayed for about 2 seconds and 3 consecutive short beeps

Display (Model: EWT113)

The display showns the following information:

Washing program stages



By selecting the wash program, the washing program phase stages corresponding to the various phases making up the program are shown in the bottom of display.

Delay End stage,

Washing stage,

Rinse stage,

Drain + Final Spin stage

After the machine has started, only the running icon stays on. When the program has finished, 3 flashing zeros (0.00) is displayed.

Wash Load Icon



After selecting wash load, the load level is displayed:

Full level, High level,

Medium level, Low level,

Machine In Pause Mode



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Sorting The Laundry

- Follow the wash code symbols on each garment label and the manufacturer's washing instructions.
- Sort the laundry as follows: whites, coloureds, synthetics, delicates, woollens.

Before Loading The Laundry

- Never wash whites and coloureds together. Whites may lose their "whiteness" in the wash.
- New coloured items may run in the first wash; they should therefore be washed separately the first time.

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Make sure that no metal objects are left in the laundry (e.g. hair clips, safety pins, pins).

- Button up pillowcases, close zip fasteners, hooks and poppers.
- Tie any belts or long tapes.
- Remove persistent stains before washing.
- Rub particularly soiled areas with a special detergent or detergent paste.
- Treat curtains with special care.
- Remove hooks or tie them up in a bag or net.

Removing Stains

Stubborn stains may not be removed by just water and detergent. It is therefore advisable to treat them prior to washing.

Blood: treat fresh stains with cold water. For dried stains, soak overnight in water with a special detergent then rub in the soap and water.

Oil based paint: moisten with benzine stain remover, lay the garment on a soft cloth and dab the stain; treat several times.

Dried grease stains: moisten with turpentine, lay the garment on a soft surface and dab the stain with the fingertips and a cotton cloth.

Rust: oxalic acid dissolved in hot water or a rust removing product used cold. Be careful with rust stains which are not recent since the cellulose structure will already have been damaged and the fabric tends to hole.

Mould stains: treat with bleach, rinse well (whites and fast coloureds only).

Grass: soap lightly and treat with bleach (whites and fast coloureds only).

Ball point pen and glue: moisten with acetone (*), lay the garment on a soft cloth and dab the stain.

Lipstick: moisten with acetone (*) as above, then treat stains with methylated spirits. Remove any residual marks from white fabrics with bleach.

Red wine: soak in water and detergent, rinse and treat with acetic or citric acid, then rinse. Treat any residual marks with bleach.

Ink: depending on the type of ink, moisten the fabric first with acetone (*), then with acetic acid; treat any residual marks on white fabrics with bleach and then rinse thoroughly.

Tar stains: first treat with stain remover, methylated spirits or benzine, then rub with detergent paste.

(*) do not use acetone on artificial silk.

Detergents and Additives



Good washing results also depend on the choice of detergent and use of the correct quantities to avoid waste and protect the environment.

Although biodegradable, detergents contain substances which, in large quantities, can upset the delicate balance of nature.

The choice of detergent will depend on the type of fabric (delicates, woollens, cottons, etc.), the colour, washing temperature and degree of soiling.

Quantity Of Detergent To Be Used

The type and quantity of detergent will depend on the type of fabric, load size, degree of soiling and hardness of the water used.

Water hardness is classified in so-called “degrees” of hardness.

Information on hardness of the water in your area can be obtained from the relevant water supply company, or from your local authority.

Follow the product manufacturers’ instructions on quantities to use.

Use less detergent if:

- you are washing a small load,
- the laundry is lightly soiled,
- large amounts of foam form during washing

WASHING PROGRAMS

Program	Description	Options
O (Cancelling/Off)	To reset a program and to switch off the machine.	-
Regular Wash	For an average domestic load of mixed fabrics.	- Wash Load - Soak Time - Rinse Option - Delay End
Fast Wash	For a very small load of mixed fabrics.	- Wash Load - Soak Time (**only** 'No Soak') - Rinse Option (**can not** select 'Extra') - Delay End
Colours	For colours item of mixed fabrics.	- Wash Load - Soak Time (**only** 'No Soak') - Rinse Option - Delay End
Delicates	For lingerie, lace, trimmed and embroidered items.	- Wash Load - Soak Time - Rinse Option - Delay End
Heavy Soil	For a heavily soiled cotton wash load.	- Wash Load - Soak Time - Rinse Option - Delay End
Woollens	For woollen fabrics labelled "Machine Washable".	- Wash Load - Soak Time - Rinse Option (**only** 'Deep' & 'Extra') - Delay End
Handwash	Special program for articles of clothing whose label indicates that they must be hand-washed .	- Wash Load - Soak Time - Rinse Option - Delay End
Bedding	For bedding fabrics labelled "Machine Washable".	- Wash Load - Soak Time - Rinse Option (**only** 'Deep' & 'Extra') - Delay End
Rinse+Spin	For items that you want to rinse and spin eg. clothes items you have hand washed in a wash tub.	- Wash Load - Rinse Option - Delay End
Drain+Spin	For very wet clothes to remove the water.	- Delay End
Tub Cleaning	For cleaning the wash bowl.	- Delay End

What To Do After You Have Finished Your Washing.

- Rotate Selector knob to "**O**" position.
- Switch off the electricity at the power point.
- Turn off the water taps.
- Leave lid open for a while. This allows time for moisture inside the washing machine to evaporate and for any odours to disperse.

⚠

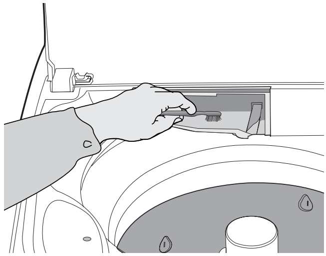
You must DISCONNECT the appliance from the electricity supply, before you can carry out any cleaning or maintenance work.

Cleaning The Dispenser

The dispenser needs to be cleaned regularly, preferably after each wash. Inspect the dispenser after each wash to see if there is any residue of detergent.

To do this proceed as follows:

- Pull the dispenser drawer forward until it stops.
- Lift the front of the drawer up and forward to remove it from the runners.
- Clean the dispenser drawer with hot water and a brush, eg. an old toothbrush.
- Dry the drawer.
- Before replacing the dispenser back in its recess, clean the inside of the drawer with an old toothbrush.



- Put the dispenser back into its runners and close the drawer.

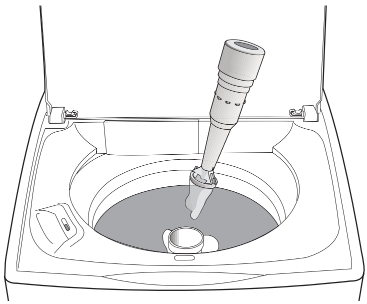
Cleaning The Lint Filter

Lint is a collection of threads and fluff which comes off your clothes during washing.

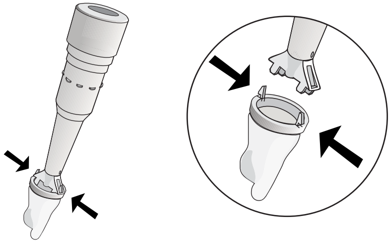
Your washing machine collects this lint in the lint filter. It is important to clean out this lint filter, preferably after each wash.

How to clean the lint filter :

- Remove the filter column from the centre of the agitator.



- Unclip the filter bag from the column.



- Turn the bag inside out and remove the lint.
- Wash the filter bag in hot water. Clean the filter bag with an old brush, making sure water can flow through the bag mesh.
- Reassemble the filter to the column and place it back in the centre of the agitator.

Cleaning Your Washing Machine

To clean the inside and outside of your washing machine you should:

- Wipe the surface with a mild dishwashing detergent and warm water.
- Wipe dry with a soft cloth.

⚠

Never use solvents, aerosol cleaners, spray pack cleaners, glass cleaners, metal polishes, caustic materials, scourers or general household cleaners on or near the top panel and lid, control panel or other parts of your washing machine.

Cleaning Stains In The Washbowl

Stains and residue in the washbowl can be caused by:

- Metal objects such as bobby pins, dress making pins and nails.
- Salt.
- Body oils and grease from very dirty or sweaty clothes being deposited around the top of the washbowl.
- Excessive foam during wash if incorrect or too much detergent is used.

ℹ

- **Check all pockets before loading clothes into your washing machine.**
- **Don’t leave wet clothing (especially swimwear) in the bowl for too long before you wash it.**

How to clean the washbowl:

- Wipe with a cleaning product which is suitable for stainless steel.
- Oily deposits can be removed by wiping surfaces with a mild dishwashing detergent and warm water.

⚠

Never use bleach cleaners or steel wool to clean the stainless steel washbowl.

HELPFUL HINTS IN DEALING WITH WASHING PROBLEMS

Residues On Washed Items

If you are experiencing residue on some clothes, the following tips will help:

- Pre-mix the detergent thoroughly in warm water to improve the dissolving.
- Reduce detergent dosage to between a 1/2 and 2/3 of the manufacturer's standard recommendation to avoid over concentration (the lower water usage requires lower detergent usage).
- Some residue may be re-deposited lint, so be careful to not have lint producing items in a load which has darker clothes.
- Select **Deep** rinse or **Extra** rinse and NOT **Eco** or **Fast** rinse to help flush more particles away.

Some detergents have ingredients which do not fully dissolve and as a consequence, may leave white residue or particles evident on the surface of darker clothes in the finished wash load.

Similarly, some soils may not dissolve fully, resulting in residue evident on lighter coloured clothes.

Stained Clothes

Treat all stains as soon as possible. The longer you leave a stain the harder it will be to remove. Try soakers and stain removers first.

If you use pre-treatment sprays or stain removers, apply them to the clothes items in a well ventilated area away from your washing machine.

- Use light strokes and don't rub the stain remover into the fabric.
- If you use a chlorine bleach, follow the instructions on the bottle and dilute it before putting it on clothing.
- Test coloured fabrics on an inside seam for colour fastness before using any stain removers or bleaches.
- Test synthetic fabric on an inside seam before using any chemicals or bleaches.

NOTE: Chemicals referred to for stain removal are available from your local supermarket, hardware store or the chemist.

Pre-treatment sprays and stain removers can damage plastic components on your washing machine.

Do no use dry cleaning fluids or solvents near your washing machine. These fluids will damage your washing machine and may cause an explosion.

Yellowing Or Greying Clothes

Problem	Possible causes	What to do
Greyness	• Incorrect wash times and using insufficient detergent which can cause redepositing of detergent on clothes. • Using incorrect type or too much detergent can cause poor rinsing and poor spin performance. • Mixing whites with very dirty clothes, eg work clothes.	1. ONLY use low sudsing detergent for washing machine. 2. Re-sort load, then re-wash using program selections suitable for the fabric. 3. If the water is very dirty or very sudsy, repeat 2 above reducing the amount of detergent you use.
Yellowing	• A build-up of oils in clothes that come into close contact with the skin, eg underwear, T-shirts. • Ageing of clothes. • Iron deposits in the wash water. • Use of chlorine bleaches on fabrics with resin finishes. • Incorrect drying.	1. Re-sort load, then re-wash using wash program selections suitable for the fabric. 2. If the water is very dirty or very sudsy, repeat 1 above reducing the amount of detergent you use.

TROUBLESHOOTING

Before call for servicing if you notice the problem as guidance on the table below. It will be helpful your solution with some temporary symptom. You washing machine will comeback to work as normal before service people coming or waiting any queueing from service provider.

For some problems you will get a message in the display screen accompanied by 'Beeps'.

The message will be brief information about the problem and what you can do to try and rectify it.

Problem	Display Code	Possible Causes	What to do
Machine not working		Power not switched on	Switch on power point
		No electricity supply through the power point	Check power point with another appliance
	E11	Water taps not turned on	Turn on taps
	E17	Out of balance switch off	Open lid, redistribute load and close lid
	Ld	Lid not fully closed	Close lid
	E91	Communication error. Wiring is damaged.	Call Service.
Machine has washed load but will not spin. Water in washbowl.	E17	Out of balance	Open lid, redistribute load, close lid
	Ld	Lid not fully closed	Close lid
	E20	Drain hose blocked	Check drain hose for blockage
Will not fill with water	E11	Water taps not turned on	Turn taps on
		Inlet hoses blocked	Clean tap filters/washers
Water flowing out from washbowl indefinitely	E13	Drain hose too low	Raise drain hose or fit a syphon break. Refer to installation instructions for correct positioning of hose.
Machine goes out of balance or vibrates excessively when spinning	E17	Machine not level	Make the machine level
		Levelling feet not adjusted	Adjust feet to touch the floor
		Clothes not evenly distributed	Redistribute clothes evenly
		Too much water for load size	

Problem	Display Code	Possible Causes	What to do
Water on floor		Loose inlet hose connections	Check connections at taps and rear of machine
		Incorrect water level for size of load	Use low water level
Clothes still dirty after wash program		Not enough or no detergent	Check detergent use and rewash clothes
		Too many clothes in load	Remove some clothes and rewash
		Incorrect wash program or temperature selected Incorrect water level selected	Reselect program or temperature and rewash Use a higher water level
Scraping noise on spin		Bra wire or other thin items	If the item is visible, remove
		caught between inner and	it with pliers.
		outer washbowls	Use a wash bag in future
Humming, clicking and other noises		Bowl rotation at start of wash	Normal noise
		Brake activation when stopping after spin	Normal noise

TROUBLESHOOTING FAULT DISPLAYS

Fault information and a guide for when you should call for service.

If you have a problem with your washing machine and before you call service, make sure you have followed ALL of the instructions that may remedy the problem. You will find instructions in the 'Troubleshooting' section and in the table below.

When the washing machine detects a problem that requires your attention, you will be alerted. The machine will warn you of this problem by displaying a fault code in the digital display, accompanied by "Beeping".

Fault information and the action you should take are described in the following table.

Description	Display Code	Customer action (Summary)
Not filling with water	E11	Make sure wall tap is on and hose filter are not blocked. Raise drain hose if water is flowing out of drain hose. Press 'Start/Hold To Pause' to re-start wash. If problem remains, call Service.
Flood / Water level problem	E30	If the water is pouring onto the floor, turn OFF wall tap. Wait a few minutes to see if the fault is corrected. If not, call Service.

Description	Display Code	Customer action (Summary)
Draining problem	E20	Turn off the washing machine and call Service.
Loss of water, while washing	E13	Raise the top of drain hose above the join between the top panel and the cabinet untill the water stop flowing out of drain hose, replace to its position. Press 'Start/Hold To Pause' to re-start wash. If this problem is repeated, call Service.
Communication error	E91	Call Service.
Machine in pause mode	SP	Press Start/Hold To Pause.
Incorrect option selection	Err	Choose the correct option.
Out of balance interruption	E17	Make the machine level. Adjust feet to touch the floor. Redistribute clothes evenly, then close the Lid to continue.
Power down recovery	Pr	Wait, this fault may clear itself.

ENVIRONMENT CONCERNS

Packaging materials

The materials marked with the symbol are recyclable.

>PE<=polyethylene
>PS<=polystyrene
>PP<=polypropylene

This means that they can be recycled by disposing of them properly in appropriate collection containers.

Old machine

Use authorised disposal sites for your old appliance. Help to keep your country tidy!

The symbol on the product or on its packaging indicates that this product may not be treated as household waste.

Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Ecological hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without prewashing in order to save detergent, water and time (the environment is protected too!).
- The machine works more economically if it is fully loaded.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- Measure out detergent according to the water hardness, the degree of soiling and the quantity of laundry being washed.



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